### Choice of Trustee

Fiduciary Action and Reactions to Beneficiaries, their Crises and their Special Needs

#### Trustee Duties

Duty to Administer the Trust according to its Terms

Duty to Act in Good Faith

Duty of Loyalty

#### More Fiduciary Duties

The Duty of Impartiality

- The Duty of Prudent Administration
- Duty to Collect and Marshall Trust Assets (and keep those assets segregated and not commingled

#### Last but not least

- The Duty to Keep Beneficiaries Reasonably Informed
  - Both a burden to the trustee
  - And a benefit
  - Determining which beneficiaries to inform, and how much information to provide can be a challenge

#### Types of trustees

- Corporate
- Professional
- Family
- Hybrid
- Directed trustees each with limited duties and liabilities

# Some factors in the choice of trustee directly conflict with others

- **■**Skill
- Objectivity
- Knowledge of family dynamics
- Lack of conflict of interest
- Low cost
- Knowledge of special circumstances

# The choice of trustee may be a material purpose in a trust

- A court may imply this from facts and circumstances
- A court may find this fact from witness testimony, including from the scrivener
- ■If the choice of trustee is material, it may be best to state this in the trust instrument

### Beneficiaries may put trustees' fees and costs over all other considerations

- Glass v. Faircloth, GA 2020
- Non-family trustees selected for special knowledge of a business, pitted against second generation family who wanted control and lower fees
- Trust modification was the weapon not inconsistent with a material purpose

### Competence – low cost may be low standards and poor results

- Homan v. Estate of Homan a lay trustee may be put in an unfair position
- Virgil and Agnes Morningstar Trusts, Ind. 2019, a family trustee who knew the business and reflected the norms of the trust settlors – an unfortunate result

### Family Trustees and Predictable Conflicts of Interest

- Lambley v. Diehl, Trustees, et al, MO 2020
- Three siblings at war
- Sometimes the choice of the responsible child may be a disservice
- Price of family division, disharmony and litigation

# The Second Spouse as Trustee, or Tales of the Wicked Step Mother

- ■In the Matter of the Raggio Family Trust, Nev. 2020
- Father creates marital trust remainder to wife's children, by-pass trust remainder to his children, names her as trustee
- What could possibly go wrong?

# Yet another wicked stepmother (does anyone learn?)

- ■In the Matter of the Testamentary Trust for Dale F. King, OR 2018
- Choice of law Oregon court, Nevada law, Minnesota powers and scrivener
- Loans by stepmother to her son and others
- Removal, replacement, damages

### Communication and the Duty to Keep Co-Trustee Informed

- In the Matter of T.R. Potter, Jr. Exempt Trust, MO 2019
- A neutral trustee became co-trustee with a corporate trustee; dispute over income distributions versus growing corpus
- Poor communication, removal

## Sibling rivalry: sister as trustee for her brother, in terrorem and a history lesson

- The good sister and the black sheep brother
- Waiver of the trustee's duty to inform and report in the instrument versus other duties to report
- Declaratory judgment sought whether this is a contest under trust's no-contest clause
  - lower court- yes; Supreme Court no

# A brief detour - history of "in terrorem" clauses – designed to strike terror

- 13<sup>th</sup> century B.C. Mesopotamia the contester of a will could be cast out of the family, losing its protection. "Set his cloak upon the doorbolt" and "depart into the street"
- English common law -10<sup>th</sup> and 11<sup>th</sup> century wills – rather than forfeiture, admonitions of doom: "torments of hell" "Day of Judgment"

#### History of in terrorem, continued detour

- American common law equitable election – choose to take under a "flawed will" or seek an abrogation and take nothing
- Virginia common law balance societal benefits of deterring bitter family disputes that will contests frequently engender versus equity abhors a forfeiture

# Back to sibling rivalry and the trustee with possibly no duty to inform

- Virginia court expressed concern that trusts may last a long time, and the rising use of forfeiture clauses clashes with beneficiaries seeking oversight of trusts
- General principle: one who seeks guidance from a court in interpreting a will is not considered to "contest" will; same with trusts

#### Final resolution – black sheep saved

- Alternative pleading saves our black sheep brother
- Court does not rule on underlying issue, but remands and separates declaratory judgment action from forfeiture clause
- Consider the wisdom of naming sister as sole trustee and waiving duty to inform and report

# Protections from Divorce and Choice of Trustee – how far to go

- Ferri v. Powell-Ferri four Supreme Court cases, three in Conn., one in Mass. 2015-2017
- ► Famous trust beneficiary allowed to withdraw from 25% at age 35 to 75% at the time of divorce

### Trustee decants the trust after rights to withdraw have matured

- Initial trustees brother and an independent trustee
- While divorce pending, the trustees decanted the entire trust into a new, lifetime spendthrift trust
- The independent trustee resigns, leaving the family member as sole trustee

#### Ferri Powell #1 and #2

- ► Ferri-Powell # 1 husband did not violate his duty to preserve marital assets because the decanting was done by a third party, not by him
- ► Ferri-Powell #2 Conn. Supreme certifies questions of law to Mass. court – can trust assets subject to withdrawal be decanted

#### Ferri-Powell # 3

Mass. Supreme Judicial Court says yes – trustee can decant assets – trust gave trustees broad powers to manage trust, including power to segregate assets for later payment to beneficiary, trustee had duty to protect assets, decanting permissible

#### Ferri-Powell #4

- The Conn. Supreme Court respected the Mass. court's interpretation: the gambit worked; the new trust prevailed, but watch out for alimony
- Only a family member trustee would likely be willing to undertake that level of risk; note that the independent trustee resigned early in this process

# Divorce # 2 - the Cleopatra case, child support and corporate trustees

- A wealthy heiress living in California inherited substantial assets through 3 trusts for her benefit; all had corporate trustees
- Her husband was granted custody of their 2 children and granted child support based on her income of \$40,000 per month from the trusts

# California law re child support payments from trusts

- California law allowed its court to order direct payment of child support from the trust to the father; Wells Fargo and Cleopatra as co-trustees initially objected, but then complied
- BNY Mellon took over as successor trustee
  as both Cleopatra and Wells Fargo resign

### Change of situs, change of result

- The beneficiary had the right to change the trust situs, and did so, to South Dakota
- BNY Mellon resigned, Citicorp Trust of SD was appointed, resigned, then Bankers Trust of SD was appointed. The trust continued to pay the child support.
- Bankers Trust resigned; Trident Trust was appointed

# Corporate Trust Protector saves the day

- Empire Trust was appointed Trust Protector and questioned the payment of child support from the trust under South Dakota law, now the law of the trust
- Declaratory judgment: full faith and credit clause does not apply to enforcement of judgments in foreign states – forum law prevails

### Forum state law controls method by which judgment of Cal. is enforced

- Under S.D. law, direct payments from a spendthrift trust for child support are prohibited; Restatement 3 to be disregarded
- Child support liability remains, but not enforceable against the trust
- Contrast number of corporate trustees and number of years, diminishing assets, with the performance of the trustee in Ferri-Powell

#### Choice of Trustee in Special Needs Trusts

- Whether third party or first party, supplemental or payback, special needs trusts require special knowledge and skills to administer well
- Family members may be the first choice for trustee, but conflicts of interest and the knowledge required are high barriers for performance

# Options for Special Needs Trustees: charities and pooled trusts

- Many states have developed pooled trusts and non-profit or charitable organizations to run these trusts
- To be cost-effective for volunteer run groups, trusts are standardized, costs are pre-set
- Groups develop knowledge of programs and support services in their area – can be good choice for many

### Personalized trustees for special needs trusts: family members

- Particularly for large personal injury awards, family members may be better as co-trustees, not sole trustees
- Lack of knowledge of choosing asset manager, allocations, budgeting, trust income tax, fiduciary duty, conflicts re distributions, self-interest are traps for the unwary

### Family members as co-trustees can be valuable

- Family members can assist corporate trustees, who may know investments but may be helpless in the face of special needs, benefit programs, and knowledge of the beneficiary's particular disability
- They can ensure the beneficiary and his or her needs are not overlooked

# A warning for corporate trustees – and a reason they are reluctant to serve`

- In 2012, the corporate trust world was shaken by the case In the Matter of the Accounting by JP Morgan Chase and H.J.P., Co-Trustees v. Marie H. Grantor, NY Surrogate's Court
- Before her death, Marie H. established a trust for her adopted, disabled son, and funded it generously

#### The issue - inaction

- The trust gave the trustees absolute discretion to provide for Marie's son, Mark, while allowing them to consider the government benefit programs he received. It was supplemental in intent.
- In 5 years, the trust generated substantial income; the trustees received substantial commissions, and Mark received \$3525

#### The surcharge

- The court concluded that it was not sufficient for trustees to prudently invest the trust corpus; they were affirmatively charged with providing for Mark, and they failed to do so
- Their commissions were reduced or denied during their period of inaction

#### The good news

- The trustees, who had never even visited Mark during the pendency of the trust, hired a case manager to recommend a series of benefits for him
- The program was implemented and Mark thrived – his housing was upgraded, he got a computer, assistive devices, additional therapy, new furniture, vacations and was able to have visits with his brother

#### The take away

- Unfortunately, many corporate trustees responded predictably by refusing to accept trusteeships of special needs trusts
- Others, including smaller trust companies, have stepped up and created systems for assisting disabled beneficiaries, including consulting with local experts, care managers and service providers

#### Choice of trustee

- The drawback is that these additional services can come with extra costs
- A family co-trustee, if appropriate, can be an alternative source of information on the special needs beneficiary, and be more cost effective

#### Some guidance as advisors

- As attorneys and advisors, we have a special role in advising our clients regarding their choice of trustee, and tactfully directing or re-focusing their choices to a more appropriate selection for their circumstances
- Sometimes there is no good choice

### Drafting may help but is no substitute

- If there is no good choice, or the clients are reluctant, then careful drafting can help
- The choice of trustee can be a material purpose of the trust
- A trustee with inherent conflicts (second spouse, sibling) can be given limited discretion and strong oversight

### For family member trustees - tools to minimize resentment and objections

- A reduced standard of liability (gross negligence or willful misconduct)
- Expanded notice and reporting OR
- No notice a designated notice representative if permitted in your state (someone to receive notice and act in good faith for the problem beneficiary, likely held to a fiduciary standard)

# Trust modification, situs change, decanting or merger

- Another tool to consider is trust modification, situs change or decanting
- To avoid a modification or other change contrary to grantor intent, consider stating one or more material purposes of the trust

#### Conclusion

- A poorly drafted trust can succeed with a good trustee
- The best drafted trust cannot overcome a negligent or dishonest trustee